NEW PROJECT  
(TV Home Shopping)

Executive – Customer Service  
(English & Bahasa Malaysia)

The Position:  
The incumbent will be required to manage incoming calls and emails from customers pertaining to home shopping for products and services.

The position will require you to support the contact centre in both spoken and written English and Bahasa Malaysia.

The Requirements:  
- Diploma/Degree in any discipline.
- Excellent command of spoken and written English and Bahasa Malaysia.
- Possess initiative, able to work independently and as a team.
- Dynamic, highly motivated and a result-oriented team player with good interpersonal skills.
- Ability to work on shifts.
- Contact Centre Operating Hours: Monday-Sunday, 6am-7pm
- Work days: 5 day week; off days are based on the roster.
- Work Hours: Based on the roster; 9hours per shift inclusive of 1.5hr break

The Package:  
- Attractive Salary 2000 - 2250
- Performance related allowance
- 15 days Annual leave
- 14 days Medical leave
- Medical and hospitalization insurance coverage.

WALK-IN INTERVIEW  
9.30am sharp Monday-Friday (except public holidays)

LOCATION  
25th Floor Menara TA One, 22 Jalan P. Ramlee, 50250 Kuala Lumpur

CONTACT  
Audrey 03-21621088 Ext. 72127 audrey_yeoh@scicom.com.my  
www.scicom-intl.com