Our client, one of the Malaysia's leading telecommunication companies is looking for suitable candidates to join them for the following positions:

Position 1 : Contact Center Consultant  (Shah Alam, SS2 PJ)

Job Responsibilities:
- Provide quality customer service to customers over the phone.

Position 2 : Customer Collection Call Center (Shah Alam)

Job Summary:
Handle all escalated cases from incoming customer inquiries & complaints via phone with utmost professionalism and ensure high quality customer service is provided at all times.

Job Requirements for position 1 & 2
- Min SPM (min pass in Math, BM, Eng
- Proficient in English, Bahasa Malaysia and Chinese dialects.
- Able to work in a flexi shift.
- Must posses own transports.
- Computer literacy
- Typing skills – 25wpm
Position 3: Customer Service Consultant, DIGI Centre

Location:
1) Central
   - Bukit Tinggi
   - Time Square
   - Klang
   - SS2, PJ
2) Eastern
   - Kuantan
3) Sabah
   - Lintas
   - Api Api
   - Sandakan
4) Sarawak
   - Miri
   - Bintulu

Job Responsibilities:

- Attend to walk-in enquiries and complaints from customers professionally, efficiently and responsively.

Job Requirements:

- Minimum SPM qualification
- Good command of English & Bahasa Malaysia (other languages would be an added advantage)
- Computer literacy

Kindly contact Sarah/Samuel at +603 55128877 for more information.

For more jobs opportunities with Digi, click on http://www.adecco-asia.com/malaysia/Digi/index.htm

We regret that only short listed candidates will be notified.